

The Impact of Technology Complexity on Public Relations

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Abstract: nowadays, there are many relations between technologies and public relations. Public relations need a communication for customers inside and outside the organization. Technology makes so easy to make a communication easier. Technology is enhanced for serving numerous business activities. Public relation is one of the business activities that can influence the income of the organization. Using social networking and email technology to support any organization to perform advertising activities ought to give an advantage. These researches measure the variables that affect the demeanor toward using social network and email technology in advertising. This study investigate the improvement general comprehension of present and future challenges postured by new media on public relations in organizations. It stays unclear regardless of whether current theoretical frameworks can completely oblige new media and confirmation recommends that numerous public relations experts are struggling with the effect of new media, and particularly the Internet, Social media, on their practice. Public relations lecturers and researcher may need to improve and monitor course educational program in light of new media developments and industry responses. Possible threats and opportunities introduced by new media for more open relations are investigated and bearings for further research about the effect if complex and advance technology on this area.

Keywords: Public Relations(PR), Social Media, Information Technology, Interne, new Media Technoog, Developed technology.

INTRODUCTION

However corporate websites, chatrooms, email customer care facilities and e-news release distribution are now viewed as standard principles of public relations practice^[1]. Many public relations specialists are facing serious issues with the effect of using new media, and particularly the World Wide Web Internet. Research has demonstrated that professionals have not completely grasped new media, are poorly prepared to do and have a fear of the technology^[2]. Anybody with a computer connected to the Internet can distribute data for potential worldwide utilization and plainly the web 'is changing numerous parts of advertising exploration and practice'^[3]. The Internet gives public relations specialists an interesting open door to gather data, screen general conclusion on issues, and take part in direct exchange with their publics about an assortment of issues^[3]. However, a great part of the scholastic writing has a general tone of lament that specialists were essentially exchanging customary methodologies and models of public relations practice to the web and were not developing their observe. In the past proof proposing that advertising specialists were interested in utilizing new innovation^[4], it appears to be unintelligible that even a conventional backbone of advertising development like media relations is definitely not exploiting the potential outcomes offered by the web^[2]. A new investigation of 120 communal sites from six European countries, the US and Singapore^[2] found that the 'utilization of Internet apparatuses to fabricate solid and strong associations with the media is a long way from perfect'. The noteworthy shortcomings identified are highlighted that these organizations may neither have extensive, very much outlined open relations techniques, nor adequate assets to execute them and, further, that any

inadequacies in an association's public relations practice were more obvious because of the force of the Internet^[2]. In another review, Jo analyzed key components of the site landing pages of the top organizations in the USA and South Korea and they showed that there was small part of coldare arranged as cases of symmetrical two-way interchanges with the dominant part of South Korean components being those of pressgentry and the dominant part of US site components being open data^[5]. The discoveries support what different reviews in the territory have appeared in that 'PR professionals don't yet utilize the web to build communication between associations and their publics'^[5]. Technological development carries with them changes that have impacted advertising offices' practices. These new changes constrained organizations to look for new bearings, keeping in mind the end goal to assemble a discourse with current customers and draw in potential customers. The Educational institutes in Kurdistan Region Government needs to focus on Public Relations globally not only locally.

LITERATURE REVIEW

Social Media offers various open doors for advertising specialists to communicate with people in general while embracing new types of technologies and incorporating them into their regular day to day existences. These advances in technologies have encountered far reaching use among advertising specialists and columnists^[8]^[9]. As more types of web-based social networking rise, it is helpful for advertising experts to see how to utilize these devices as they identify with their employments. Specifically, experts working for philanthropic associations can profit by embracing social media due to their regularly constrained financial assets^[10].



Accordingly, numerous offices built up an electronic nearness on the web by building up a site or utilizing diverse social media platforms to mirror their capacities in managing new technologies. In like manner, the present review researches the impact of advertising organizations' electronic nearness on their associations with customers. The contemporary routine of advertising was portrayed in 1976 by the pioneer in publicizing guideline, Rex Harlow, who investigated almost 500 definitions and shut that: Public relations is a specific organization work which develops and keep up lines of correspondence, appreciation, affirmation and co-operation between an affiliation and its open; incorporates the organization of issues or issues; helps organization to keep instructed on, and responsive to, well known appraisal; describes and underlines the obligation of organization to serve general society interest; helps organization remain fully informed regarding, and satisfactorily utilize, change; filling in as an early advised system to help expect examples; and utilizations investigate and moral correspondence techniques as its fundamental mechanical assembly^[6]. Middleburg illuminates that in like manner of the Internet, people over the globe have wound up some segment of a sorted out society whereby time and division have lost their significance. This shows correspondence has moved from the 'one-to-many' to the 'many-to-various' thought where the major doubt is that the information is no longer controlled by the affiliation yet easily open and speedily shared. Middleberg moreover battles that the speed of the Internet and the frameworks organization of the customers make the prerequisite for a minute response, the nonappearance of which can hurt an affiliation's reputation ^[7]. Yet, the requirement for speed ought not adversely influence the nature of the substance the second attribute of the Internet time as distinguished by Middleburg. It has been noticed that customarily, the act of advertising has reflected the large scale manufacturing and the appropriation approach of customary associations, whereby a solitary public statement was disseminated among whatever number media outlets as could be expected under the circumstances to guarantee most extreme scope as far as section centimeters in print and broadcast appointment in communicate media^[8]. Public relations practitioners are among the heaviest clients of today's correspondence innovation. Notwithstanding, innovation remains just a tool—albeit an imperative tool—that professionals must oversee. This implies advertising experts must not be unduly obliged by innovation in building up their correspondence methodologies, nor must specialists' procedures and strategies be limited by the professionals who create and keep up associations' correspondence innovation foundations. Or maybe, advertising professionals must be the chiefs of how their associations deliberately utilize correspondence innovation to influence open connections. Inside their associations, advertising specialists best

comprehend that correspondence innovation that vanquishes time and space by allowing momentary correspondence worldwide not exclusively can make understanding and develop an agreement and sympathy between an association and its publics, yet can possibly create misconstruing and to compound disharmony and strife.

METHDOLOGY

It have been used an interview techniques to evaluate the effect of new technologies on public relations. Ass. Prof. Rebwar Karem Mahmood who head of foreign affair department in University of Human Development has been interviews regarding using technologies for improving their work, the question was design and scores 1 is disagree 10 is strongly agree , the question as it shows below :

Dear assist prof. Dr. Rebwar Kareem Mahmud; Foreign Affairs Department

Score for the following questions, 1 is disagree 10 is strongly agree.

- 1- We (your department) use technology for arranging our relations with public.

Table with 10 columns (1-10) and 1 row containing a checkmark in column 9.

In this question it explains that the how far the department use technology from the perspective of the head department, and he said that our almost all our activities are done throughout technology.

- 2- We use email contacts for coordinating activities in formal situations.

Table with 10 columns (1-10) and 1 row containing a checkmark in column 9.

His answer on number (9) prove that email is not use as a part of formal communications.

- 3- We depend only on face book for sharing our activities with public.

Table with 10 columns (1-10) and 1 row containing a checkmark in column 5.

In this question he said that all activities are not only shared on Facebook but also we have many other ways to share among publics

- 4- Publishing all news about UHD in the websites and social networks, enhance you to respond, especially those need to clarifications.



1	2	3	4	5	6	7	8	9	10
					√				

This answer showed that the news and perspective of the public toward university tough social media not every time we officer clarification for every single pages, however it chose no (6) because Social networks has its own impact on the reputation of the University, so they are ready to do any clarifications.

5- We believe that the best way to arrange and confirm activities and events is technology rather than paper.

1	2	3	4	5	6	7	8	9	10
							√		

This answer shows that, it is true technology is better to confirm activities but still using paper is necessary in the several situations.

6- Number the following list according to the priority about relations which have done in your department: .

Face to face	3
Mobile (Cell Phone)	2
Email	1
Social networks	
Others....	

Using email, is the first one, and most important one for any tasks belongs to the communications, and the second one is Cell phone, and third one use Face to face.

7- Name all the social networks to deliver your message for public. Start from the most important

UHD Facebook
UHD Instagram
UHD Twitter
UHD Linked in

They use only one centralized university facebook,

8- From the past two years, what technology has being rolling effectively in your department? Give example
Example, How?

1- Using technology for building communication and mutual Relations with international university, as with

international university organization in turkey: that all initiatives and enquiries was done by technologies and emails.

Also with Arab leg of Universities being a member of this organization is started by using technology.

2- Opening toward conferences and international events as with Sakarya University participating in their international conferences are all have done through emails and technology Dauha institute for research and IEEE are other both organization that our university lectures and research have used technology to build communications.

According to the analysis of the data Foreign Department of UHD has got benefit to use technology, especially from past three years, to provide international opportunities to the university. The main approve is holding many national and international conference and using online broadcasting for these events , this boosts the usage the technology in public relations and new generation of media supporting deliver update news from university of public media .

NEW DIGITAL MEDIA AND PUBLIC RELATIONS THEORY

New media is transforming into the favored term for an extent of media practices that use advanced innovations and the PC somehow or another ^[11]. It is used as a term in instructional settings as the title of school workplaces and courses and besides as a title of certain innovative takes a shot at, making new media both an educational and insightful subject, and a practice ^[11]. New media definitions remain creating, with a couple of implications of new media focusing just upon PC progressions and modernized substance era while others push the social structures and settings in which advancements are used ^[11]. New media are enabling substance movement on demand by purchasers, the asserted draw media. Instances of this media consolidate Really Simple Syndication (RSS) channels that allow most top choices news and information updates to be passed on to a customer when they are posted online without purchasers scanning for the substance. Only nine percent of genuine associations considered by Alfonso ^[12] had RSS channels. Pull media in like manner include: email news and information enrollments that engage customers to consent to acknowledge standard updates of news or subjects of eagerness; podcasting that considers on the web movement of sound undertakings, VOD throwing that considers online transport of visual programming, and automated TV that grants buyers to adjust their survey. These new and creating media are urging individual to individual or other individuals exchanges through the openness of email, substance illuminating through SMS, blended media educating through



MMS, messaging and visit on the web, online dialog and blogging. New media are enabling electronic business related to media through pay per see, pay by time spent and pay by enrollment, where one can pay with a charge card, arrange store or even SMS credits. New media are changing organization plan in locales as various as transport of cutting edge training courses and how people do their dealing with a record. Publicizing is ending up being logically unpredictable with the happening to new media and it is typical for standard marketing experts have their new notices on a site like YouTube, for example, the Australian tremendous mix promotion made for a Carlton Draft blend. There are as often as possible spoof responses to the standard advancements which, it could be fought, extend the impact or reach of the main campaign. There are presently electronic entertainments expected to propel things and organizations, in what has been called "Advergaming" ^[13]. Hiebert communicated that we could witness a reestablishment of normal society through an entry to interest in individuals when all is said in done circle ^[14]. Notwithstanding, in like manner notes, much effort is being put into making rising correspondence advancements significantly more prominent apparatuses of mind control, and administration than anything some time recently. Another hypothetical subject is that of multifaceted examination, particularly looking promoting sharpen when appeared differently in relation to US sharpen, however to a lesser degree European and Middle Eastern practices. Beckerman's delineation of Middle Eastern blogging uncovers beneficial understanding into the piece of the blog both as diary and moreover as 'an individual conclusion piece page' that revealed 'a hid trove of different perspectives in a world that the West every now and again imagines as having only a solitary perspective' ^[16]. Regardless of the way that past the degree of this paper, to those associated with legitimate correspondence, Galushkin's speculative conflict for testing parts of media wealth theory and the social proximity theory will be of interest^[15]. Hermann investigates Weick's procedure of sense making as a method for researching on the web correspondences with regards to speculator on the web talk sheets and proposes a few hypothetical methodologies for future r research,including looking at association examination typologies, applying systematic investigation or investigating key uncertainty ^[17]. Dewdney and Ride have additionally proposed another method for hypothesizing new media through 'social idea' which alludes to 'a dynamic and forming sets of thoughts, and the hidden speculations or more extensive talks to which they have a place, that illuminates what the professional does' ^[18]. In a standout among the most intriguing ways to deal with hypothesizing advertising and new media, Galloway calls for expert communicators to build up another type of social education and says that 'arranging meaning frameworks in the versatile interchanges setting

requests utilization of another language —'txt'— and a learning of the conventions of this condition' ^[13]. This does not simply mean having the specialized know-how in any case, additionally alludes to know-what about the traditions of 'quick, shortened, coordinate reactions that catch open minutes as opposed to developed exchange'. Galloway sees these minutes as 'unconstrained as opposed to organized, utilized more to coordinate and maintain social connections, and to address intense subject matters, for example, sentiments of having a place as opposed to just to accomplish assignment related results' ^[13]. One conceivable conceptualization of this is advanced, that of 'element informative touch' . In the event that Galloway is right, and new media correspondence is liquid and unconstrained and about imparting sentiments, advertising administration ideal models focused on vital arranging and assessment may require some real reexamination.

THE EFFECT OF TECHNOLOGY ON PUBLIC RELATIONS

Public relations specialists would realize that 'transcripts, reports and spending arrangements are reliably being determined to the Web, either by affiliations themselves or by nationals endeavoring to hold those relationship to record' ^[19]. Clients expect minute revives in their inboxes when something happens. Advertising specialists may be under more weight to convey at this moment content. The recommendations for promoting specialists of hoping to prepare material faster than whenever in late memory fuse having the ability to make what is required immediately and with the required level of exactness; having shapes set up that can get required need clearances for materials to be released; in addition, having the present advancement to explicitly proper or exchange what is being spread. These factors may put weight on the publicizing proficient what's more, the gathering with which they work, yet may in like manner weight the associations they have with accomplices or all the more positioning staff, particularly the CEO, and his or her minders. It can in like manner add weight to the relationship with the Information Innovation (IT) gathering if organize exchange to the corporate site is not open to the promoting specialists. In-house promoting specialists may need to shape more grounded associations together with IT workplaces and may need to attract with the affiliation's genuine insight, in order to refine content room philosophy exactly when the substance is asked for expeditiously. Another area of practice that new media has changed in the earlier decade is that on events. Individuals going to occasions have been presented to an ever increasing extent 'fancy odds and ends as new media innovation gives the fortitude to make display to a perpetually expanding number of individuals. The universal advanced projector furthermore, PowerPoint



introduction has ended up pattern necessities for the most essential occasions, and access to the Internet to empower moderators to coordinate on the web components is currently practically basic. Experts taking a shot at occasions may require to oversee desires from their utilizing associations, their purchasers also, partners, including supports, that the level of exhibition and gadgetry given on one occasion will be duplicated or expanded. In the event that new media are to be grasped, advertising professionals will require more specialized abilities in regions, for example, a web distributing, new programming operation, online security, website streamlining, web examination and web slant examination programming operation. They will require improved online data design abilities and aptitudes identified with dealing with an expanding measure of complex data carefully. Composing for cross-media conveyance will proceed as a noteworthy part of practice, however the requests for mixed media components will acquire significantly more difficulties this territory. Since late 2016 there have been a few exchange squeeze articles on how the media discharge is starting to advance to incorporate sight and sound components. The previous quite a while has seen an expanded utilize of sight and sound and intuitive substance in news discharges and driving newswire administrations are completely prepared to appropriate such material ^[20].

There is moreover the need to consider whether target publics have induction to new media progresses, for instance, the Internet which transforms into an issue when correspondence techniques target publics without such get to due to geographic or money related components ^[21]. Each open association experts should remain fully informed regarding rising media and many may as now be grasped advertising orchestrating, use and appraisal in new media domains. PR News Online started their PR Digital Report as of late and is by and by routinely covering stories on issues, for instance, blogging, online gatherings what's all the more, podcasting. Only two or three years back it would have had all the earmarks of being most likely not setting off to various experts to need to mastermind fight parts to handle site possible results, for instance, YouTube and My Space yet obviously various affiliations and by and by, even choice fights, are doing as of late that. In 2016, Barnard prescribed that SMS content advising should be considered by relationship as an approach to overhaul inside trades given that spatial and temporary prerequisites had been incapacitated or emptied, and new correspondence structures and structures had made. They may need to diagram virtual experiences that enable estimations as connectedness, affiliation, appreciation and profundity. Real thought must be given to whether sites are a piece of fights as there are signs that they could be effective at working up what's additionally, keeping up affiliation open

associations ^[23]. As of now the wake up calls identified with blogging are obvious in the exchange writing. An advertising firm was found to be phantom written work a blog on sake of Walmart clients in the USA making shame the organization ^[24]. Sony was similarly gotten out by faking a blog which was expected to have been created by a child requiring a Playstation 2 for Christmas; this is known as "beating" a term started in the information advancement media for fake blogging ^[24]. At one extreme, there are the individuals who trust, innovation will have an insignificant effect on PR-related exercises. Or, on the other hand minimum, there is a view that innovation will take into consideration the substitution of current low-level, routine regulatory style assignments. As one member remarked: "What PR does at its most elevated amounts of impact won't be influenced by innovation. Just the least PR exercises will be affected by computerization, for example, media substance and substance examination i.e. information gathering." Others in this 'techno self assured person' camp trust PR is low on the rundown of exercises to be supplanted by innovation since "it manages inquire about, investigation, social parameters". Another basic topic among a considerable lot of the members is the thoughts that PR remains basically about human relationships. As one individual remarked: "There is a major hurry to utilize innovation to tackle ALL issue sets. This will end seriously unless professionals recall that individuals live in the physical world and that online networking has restrictions. This is especially valid for the eagerness individuals have for examination and assumption investigation. We are frequently measuring what we can, not what we should." Others noticed that: "PR remains basically about people, who took either as people, gatherings or publics stay excessively irregular for innovation to rule. Until the tech gets to be distinctly conscious and we achieve 'peculiarity', which is some way off, if at any point, we're protected." Another member expressed that "The vital, inventive and relevant parts of what we do, alongside the advancement of messages, giving direction, and creating notoriety, will remain with us, the human specialists. I for one have faith in individuals honing PR. Individuals with brains, thoughts, encounters, recollections, feelings, interests. Calculations can't supplant any of this." In the event that there was one issue where there was a close widespread assertion about the effect of technology, it was in the need to insert computerized abilities over the entire PR range. What precisely these computerized abilities look like being as yet a matter of some open deliberation. Obviously, the need and interest for computerized abilities is not bound to PR. The UK House of Commons Science and Technology Committee distributed its "Computerized Abilities Crisis" report in June 2016 and expressed that: "computerized instruction and preparing should be tended to as an issue of critics in the Government's prospective Digital Technique". Maybe our



initial respondents themselves are intuitively mindful of the need to do comparative in the region of PR practice ^[25].

PUBLIC RELATIONS AND TECHNOLOGY

Public relations have been to some degree reevaluated in the 21st century. The Internet has made it simple to put out a message and in the meantime, has made it difficult to be listened. The messiness of PR messages can desensitize peruses and watchers, yet a message circulates around the web frequently enough to make the conceivable outcomes interesting. A private venture that uses PR should defeat various hindrances ^[32]. There are several challenges of PR in this new technological era :

- **Credibility:** Through the vast majority of the twentieth century, advertising experts needed to endeavor to access media outlets. This implied editors at those outlets tended to screen PR messages for exactness, demonstrable skill and quality. In the 21st century, anybody with a web association can get a message out in seconds. This has brought about a considerable measure of distortion, gloating and untrue claims that hurt the validity of advancements that use PR. As an entrepreneur, you need to discover approaches to build up your believability when putting out a message. This can incorporate your own qualifications and foundation, getting outsiders to underwrite your message and offering raw numbers to bolster your PR claims.
- **Multiple Channels:** The days are gone when TV, radio and daily papers were sufficient to contact your gathering of people. PR in the 21st century must pick the pathways to the intended interest group. For instance, a PR crusade could concentrate on content informing as an approach to target young people, change to an email battle for the guardians of those youngsters and depend on conventional daily paper stories to achieve seniors. What's more, each message may must be expressed distinctively to suit the strategy for conveyance. Your crusade for your private company must utilize the correct channel with the correct message to contact your group of audience.
- **Measuring Impact of Social Media:** Social media can resemble a PR individual's dream. It's easy to get the message out on the different online networking locales. Truth be told, large portions of these connections to each other so that a message showing up on one shows up on the others. What's troublesome is measuring the effect of utilizing online networking. For instance, Facebook clients

frequently question promoting and PR messages that show up on their own pages. PR messages might be rejected and disregarded. As an entrepreneur, you confront the test of making your PR messages in ways that web-based social networking clients will welcome. Moreover, an entrepreneur must overview clients to check whether they got some answers concerning the business through web-based social networking or by different means.

- **Two ways of Public Relations:** A public relations message was at one time a restricted exertion. In the 21st century, the intended interest group can answer to messages quickly. A private company may need to assign a worker to screen online networking reactions to check whether they are sure. This implies you should be set up to change your message as you get criticism from your intended interest group.

PR technology is simply the Web, this is by building an all around outlined Web webpage, an organization, individual or association can share data that cleans its picture and assists its motivation Web locales are likewise a phenomenal approach to get the correct data to writers. Most extensive associations and organizations incorporate a media room on their official Website. This zone of the webpage is utilized to distribute all public statements, organization history, official profiles, higher arrangement advanced photographs and even downloadable, computerized squeeze unit, Rather than searching out media consideration through mass messaged official statements, a great Website will attract columnists without anyone else. One of the greatest PR challenges postured by innovation is the blast of online networking, here and there called Web 2.0. Web-based social networking incorporates person to person communication Web locales like Facebook and MySpace, and client created content groups like YouTube. In any case, the impact of Web 2.0 is considerably more extensive and more profound than a couple of Websites there now exists a whole era of youngsters who have grown up on the web. This Net Generation doesn't know existence without a wireless and an e-mail account. They're accustomed to hunting down all their data on the web and are incredulous of "authority" suppositions or anything that odors of advancing. This era is inaccessible by official statements. Their conclusion producers are bloggers and companions, not paid pundits. Of course, it's conceivable to e-mail customary official statements to bloggers, yet such straightforwardly limited time messages are probably going to disregard. Genuine individuals behind these organizations, individuals who have solid conclusions about hot issues and who are drawing in with their open. This thought of a dynamic, two path discourse amongst partnership and customer is vital to dealing with a picture with online networking. There's a threat,



be that as it may, in seeming to be a distant corporate skill attempting to play the online networking diversion. A few organizations have occupied with a practice called Astroturfing, or making fake grassroots media. A case of Astroturf would post a video on YouTube that seems to have been made by two nerds in Iowa, however was truly delivered by a room of Madison Avenue suits. However another risk of the online time is the capacity of a negative news story to turn crazy in a matter of hours, as opposed to days. Web journals get awful press and in a split second increase it to the world. Novice writers equipped with camera telephones can break a humiliating story and have it on the national news by six o'clock. It's getting to be noticeably increasingly hard for a little PR staff to battle these all around furnished masses of feeling creators ^[33]. Web and site technology add a few variables to the part of PR. Web innovation permits moment data dispersal, and that data can be difficult to control. Business sites consider a PR stage that recovers a portion of the control lost by the instantaneous of Internet correspondence. Email makes it less demanding for PR experts speak with individuals from the media and convey mass public statements declaring essential organization news.

Technologically savvy buyers utilize the Internet to look into and instruct themselves about items before buy. Lacking or erroneous data frequently cause purchaser disappointment. Numerous purchasers additionally expect customized associations from client support and customization of items. New media blends incorporate old components of the media blend in addition to email, sites, web journals, viral recordings and webcasts. To keep popular feeling positive, PR experts must control each of these new components. Individuals from general society and contending organizations may likewise make and control numerous new media components, and PR experts should continually examine the web and make preparations for negative online reputation. New media blends incorporate old components of the media blend in addition to email, sites, web journals, viral recordings and webcasts. To keep popular feeling positive, PR experts must control each of these new components. Individuals from general society and contending organizations may likewise make and control numerous new media components, and PR experts should continually examine the web and make preparations for negative online reputation. PR staff may utilize the organization site to speak with the general population, buyers and individuals from other media outlets. Sites can be utilized to present a business or item, giving both the data and the item customization that numerous advanced buyers have generally expected. PR staff can oversee most components of the new media blend by containing the components in the site pages of an organization's website.

EFFECT PUBLIC RELATION ON EDUCATION

Alexander's complete investigation of the difficulties in the public relations, educational program stays in substantial part the condition of play in the field in 2007 ^[27]. Distinguishing the requirement for teachers to give an exhaustive establishing in how technology can encourage relationship administration, he expressed that there is 'an earnest requirement for scholastics and professionals to survey current course and subject substance and work towards guaranteeing future specialists are fit for working in the new public relations condition'. There is recognition among undergraduate that their college classes may not be sufficiently setting them up for practice in the zones of new advances and electronic correspondence ^[27]. A current review found that around 33% of undergraduate felt either not exceptionally arranged or under arranged to work in these territories ^[28]. One of the primary difficulties for instructors fixates on the way that a number of the professionally arranged territories shrouded in the current public relation educational module are still regarded to be exceedingly applicable to current expert practice prerequisites. This brings up the issue of what ought to be given up from the current public relations, educational programs to oblige new and rising zones. Advertising be that as it may, is not the only one is attempting to address these issues. News coverage training is additionally confronting challenges related to new media. One review demonstrated that in spite of the fact that news coverage undergraduates detailed getting their news on the web, regardless they anticipated that would work in conventional territories of print and communicate news-casting with just a couple reckoning working in online news coverage ^[29]. The circumstance for news-casting scholastics have been likened with resembling Alice in Wonderland down a gap attempting to settle on choices and produce programs in a liquid situation and that 'it appears like the innovation, alternatives, and openings change speedier than a solitary course can wind its way through the college endorsement organization' ^[30]. This could likewise be appropriate to public relations courses. Willnat dialog of news coverage instructive difficulties, maybe, demonstrates a path forward. In the event that are connected to an advertising setting the test is not about working out how 'to adjust our officially over-burden educational module to the focalized future' yet is about having a civil argument on why we ought to at present teach advertising experts, what set of thoughts regarding advertising and its part in the public arena controls this instruction, and what our meaning of graduates is as they go out into the world ^[31].



CONCLUSION

Evaluation challenges that have been enunciated in the general population relations writing in the course of recent decades will be further confounded by the appearing smoothness of both the new media innovations themselves and the traditions of their utilization. For the most part, studies incorporated into this survey paper that discovered practices to some degree lacking did not profoundly examine why the circumstance was as they found. Additionally, research is expected to discover whether it was the absence of innovative knows how, reluctance with respect to the advertising professionals to coordinate new media into their practice, or correspondence administration part. Signs are that if advertising specialists don't venture up to the check, then others will do as such. There is an unmistakable risk in a few quarters to the space of advertising from other pro regions inside associations as new media advances cut crosswise over the controls. The advertising landscape may appear to be more appealing, and be more inclined to intrusion from those outside the calling, if an observation builds up that the zone is presently more innovation driven and less about "touchy feely" correspondence or customary media. Confirm demonstrates that it is basic that advertising specialists and teachers grasp the maximum capacity of new media in the event that they are to conquer such a risk. So in conclusions we have sound that technology can affect public relations. Firstly big data does not mean big impact. We have data from websites, retail stores, social media platforms and that's just the beginning. Indeed, even individuals are information. Because you have a considerable measure of information doesn't mean you have something to impart to upper management. Secondly Technology gives us the tools to assemble further associations with influencers. With the proliferation of social media, you can now interface with influencers utilizing less meddling means than any time in recent memory to assemble a commonly valuable relationship. Why not follow them on Twitter? Subscribe to them on Facebook. Agree to accept their blog's RSS channel. These touch points permit you better comprehend what is significant to that influence now, bringing about better effort and better outcomes later. Finally, understands Search engine optimization SEO Public relations practitioners must see some SEO nuts and bolts so as to be effective. Utilizing SEO permits our substance to be discovered all the more effortlessly by individuals searching for our ability. Request access to your site investigation and Google Webmaster apparatuses. Comprehend which keywords are basic to your business and deliberately incorporate them in any online substance (e.g., website copy, newswires, blog entries) utilizing a device like Inbound Writer. The authors assume that this review paper has given an overview of a portion of the current writing and offered a few experiences

into how new and developing technology and new media is affecting on public relations. Finally Foreign Department of UHD has got benefit to use technology, especially from past three years, to provide international opportunities to the university.

so, a number of events have been done, a hundred of papers has been published in the international website journals.

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